



ROYAL VICTORIA PLACE
SHOPPING CENTRE

Terms and conditions

Royal Victoria Place Kids Club:

To provide each registrant with this service, Royal Victoria Place needs to collect personal information about each registrant and his/her child/children and obtain each registrant's agreement in relation to handling this personal information. If the registrant does not provide the information requested, the child/children will not be registered as a member of the Kids Club at Royal Victoria Place. All registrations become the property of Royal Victoria Place. By registering their child/children as a Kids Club member at Royal Victoria Place, each registrant consents to the information they submit with their registration being entered into a database and Royal Victoria Place may use this information for future promotional, marketing and publicity purposes without any further reference or payment or other compensation to the registrant. Information sent by Royal Victoria Place may be addressed to the registrant or the child/children they have registered. All personal details of the registrants will be stored at the management office of Royal Victoria Place. A request to access, update or correct any information should be directed to that office. Upon the registrant's request, all information provided will be removed from our active database. To request details to be removed, please email concierge@royalvictoriaplace.com or write to: the Marketing Manager, 300 Royal Victoria Place, Tunbridge Wells, Kent TN1 2SS. Information will be removed as soon as reasonably possible in accordance with our Privacy Policy and applicable laws. To view our Privacy Policy, a copy is available at Concierge or please visit royalvictoriaplace.com.

Kiddy Car Driving Licences:

Hire of Kiddy Cars is subject to availability. An official form of ID is required in order to register (a valid driving licence, valid passport, or utility bill dated within the last three months). Kiddy Car Driving Licences remain the property of Royal Victoria Place and loss or theft of the licence must be brought to the attention of Centre Management. Centre Management retains the right to refuse, or cancel the hire of a Kiddy Car. Only the child/children named overleaf are permitted to ride in a Kiddy Car. A child must be a minimum of 12 months old and able to sit upright, be able to walk unaided and be within the height restrictions advertised, before they will be permitted to use a Kiddy Car. (Their feet should not be able to touch the floor). The Kiddy Car must be operated properly and safely at all times. Children must be securely restrained, using the belts provided, at all times while in the Kiddy Car. Children must not be left unattended while in the Kiddy Car. Lifts must be used to access different levels of the Centre, and Kiddy Cars are NOT to be used on escalators or stairs. The supervising adult will be held responsible for the cost of any damage to the Kiddy Car caused either by themselves or by the child in their care, while the Kiddy Car is in their possession. The supervising adult will be held liable if any person or entity suffers injury or damage as a result of, or in the course of their use of the Kiddy Car. All due care and attention must be taken while using the Kiddy Car, including maintaining a speed that is comparable to a walking pace and avoiding contact with other objects and or people. Kiddy Cars are to be used only in the confines of Royal Victoria Place. However, if the weather is fine we will allow Kiddy Cars to be taken out of the Centre. Kiddy Cars must be returned to the Concierge desk on level 2 outside BHS at the time specified by the Concierge team.



Royal Victoria Place
is a Child Safe Zone

ROYAL VICTORIA PLACE
SHOPPING CENTRE



Join our FREE KIDS CLUB

Check out our great kids' services!



ROYAL VICTORIA PLACE
SHOPPING CENTRE

Shopping is fun!

FREE family facilities at Royal Victoria Place



Kiddy Cars

Make shopping with the little ones stress-free whenever you shop at Royal Victoria Place. Kiddy Cars can be hired for FREE* from Concierge on level 2. Plus, if they love using our Kiddy Cars, why not apply for a Kiddy Car driving licence which makes hiring them even easier and more fun!

*ID Required. Terms & conditions apply.

Kids Club

Our FREE Kids Club adds to the fun for your little ones. Join our Kids Club today and you'll receive exclusive offers, advance notice of events and plenty more. Plus, don't miss our programme of events taking place throughout the year at Royal Victoria Place.



playworld

Let your little ones blow off some steam in our specially designed soft play area. Playworld is FREE to use and is located on level 2 opposite French Connection. Children must be supervised by an adult at all times and a height restriction applies.

Child Safe Shopping

Royal Victoria Place is a Child Safe Zone. Free wristbands for your children are available from Concierge on level 2.



Parent & Baby Rooms

Our Parent and Baby Room is located in the Food Court and offers private cubicles for feeding. Plus, a microwave and bottle warmer are also available to make feeding your little ones convenient and stress-free.

Parent & Child Parking

Shopping with the little ones is not always easy, so to make it more convenient from the moment you arrive, you'll find special Parent and Child parking bays located on levels 4 & 6 of Royal Victoria Place Car Park. These parking facilities provide extra wide bays to help make shopping with a pram easier, with direct access to the malls.

Application Form

By registering your child as a Kids Club member or Kiddy Car driving licence holder at Royal Victoria Place, you make shopping more fun for them and easier for you!

Simply complete the form below and return it to Concierge located on level 2.

I am applying:

To join the Kids club For a Kiddy Car driving licence

Parent's first name _____

Parent's surname _____

Email* _____

Address _____

Town _____ Postcode _____

Home contact number _____

Mobile* _____

Please tick this box if you would prefer not to be contacted by post.

*By entering your email address and/or mobile number you agree to receive email and/or mobile communications from Royal Victoria Place. You must be aware that by not providing us with your email address, this will not enable us to send your child/children our FREE Kids Club e-newsletters.

First child

First name _____ Surname _____

Date of birth (dd/mm/yy) ____ / ____ / ____ Male Female

Second child (if applicable)

First name _____ Surname _____

Date of birth (dd/mm/yy) ____ / ____ / ____ Male Female

Third child (if applicable)

First name _____ Surname _____

Date of birth (dd/mm/yy) ____ / ____ / ____ Male Female

Applicant's signature _____ Date (dd/mm/yy) ____ / ____ / ____

For a Kiddy Car driving licence, you will need to show a recognised form of ID to confirm name and address details (a valid driver's licence, passport, pension or healthcare card). We will then process your application while you wait and issue your FREE Kiddy Car driving licence. The Kiddy Car driving licence is valid for a period of 12 months from date of issue.